

Rebooting the cable modem:

1. Unplug the power cord from the back of the Cable Modem



2. Wait for **5 minutes**, and then plug the power cord back into the modem.



3. Status Lights will begin to flicker as the modem begins to initialize. It will take a couple minutes for the cable modem to be back online.



4. Try to get online

Note: *Your modem may be different from pictures above*